

IT Governance 2005 Project Updates

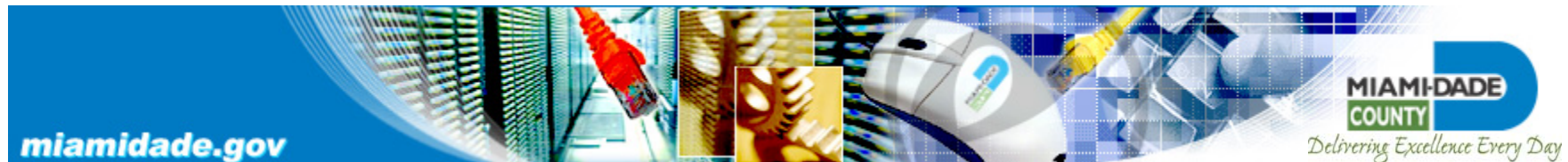
Miami Dade 311 Answer Center



Integration of Phase one Departments

Soft launch November 29, 2004, upgrade to CSR release 3.10, complete phase in of Public Works, Solid Waste Management, Team Metro, Water & Sewer, and BCCO. No integration to CAD. Development of a three year phase in plan is underway.

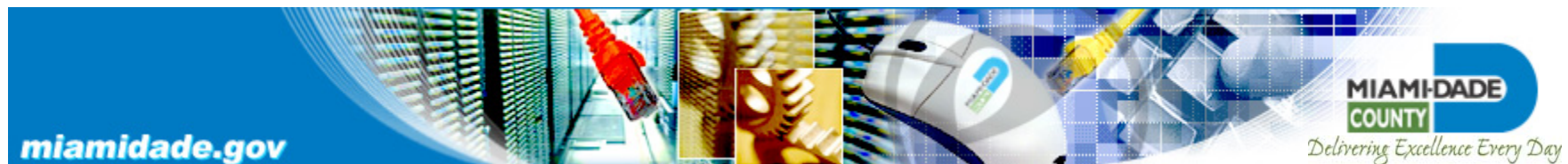
Funding was changed to 311 Bond.



Integration of City of Miami Land Management System and Complaint Tracking System.

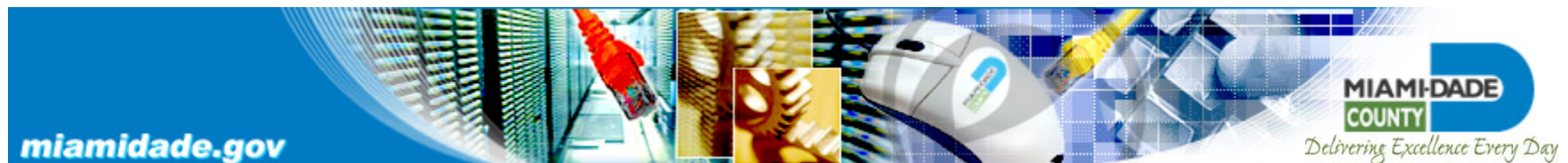
City of Miami is requiring integration to a land management system, but no requirements have been developed to date.

Funding was changed to 311 Bond.



Project Timeline

Both projects will be completed the current fiscal year. The project details for this year are still being worked out with ETSD.



Project Allocation / Funding Breakdown

Miami Dade 311 Answer Center

	Funded	Used
Capital <input type="checkbox"/> Integration of phase one departments <input type="checkbox"/> Integration of City of Miami Note: Fund Source was changed to 311 Bond	890 100	0 0
Operating	0	0